



Ronald Wastewater Review

A quarterly publication of news and information for customers of Ronald Wastewater District
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In This Issue



- New Billing Statements
- Sewer Service for Unsewered Areas
- Call Before You Dig
- What Are We Doing Out There
- New Customer Service Representative

New Billing Statements Coming Your Way

We are implementing a new accounting/billing software program.

This program will generate a new format for our billing statement, giving it a new look. A new account number will automatically be assigned to your account. If you are using an on-line pay service, please make necessary changes to ensure proper posting of payment when you receive your new bill.

In addition, the due date for the bill will change. Be on the watch for these changes.



Sewer Service For Unsewered Areas

Ronald Wastewater District is the sanitary sewer service provider for the residents of Shoreline. As your provider, it is our task to provide sewage collection services within the urban growth boundaries. Three portions of our service area do not have sanitary sewers and are presently on septic systems which are failing in some cases. The three areas are 23th Ave NE at NE 197th Pl; N 188th St west of 1st Ave NE; and 23rd Ave NE in the area of NE 145th St. The "Unsewered Areas Project" will provide sanitary sewers to those areas.

The District estimates the project to cost \$1,200,000 and has obtained a one half of one percent loan through the Public Works Trust Fund loan program, administered by the State of Washington, to partially fund the project. The District will provide 15% of the cost of the project from its reserves. The project will start in July of 2005 and be completed sometime early in 2006.

Call Before You Dig!!!!

Ronald Wastewater District is a subscriber to the One Call notification system. This is required by law under RCW 19.122.030(2). When you plan to dig or excavate contact the Underground Utilities Location Center, who, in turn, will contact all the utilities. The utilities then mark their underground utilities by painting indicator marks on the pavement where the work is being performed. This service is paid for by the participating utilities. Callers to the Underground Utilities Location Center are not charged for the request.



It is important that professional contractors excavating a street and homeowners digging on private property call and make use of this service to avoid costly damage to underground pipes and cables. The various underground utilities are represented by different colors:

- | | |
|-------------------------------------|-------------------------------|
| red.....electric | yellow.....gas-oil-steam |
| orange.....communication-catv | blue.....water |
| green.....sewer, sanitary and storm | white.....proposed excavation |

To make a locate request call 1-800-424-5555 at least two days before you dig.

What Are We Doing Out There ?

You have probably seen the District's large trucks in your neighborhood, the big white ones with a round logo that has an Orca Whale on it. You might have wondered what they are doing. They are making sure the sewer is flowing in the pipes and not backing up into your homes or flowing into the street.

Maintaining a sanitary sewer collection system requires a great amount of work and coordination. The District has over 170 miles of sewer lines that are cleaned every three years. There are 4,572 manholes which are opened and inspected every year. There are also sewer lines which have had problems due to root invasion or grease buildup that are cleaned on a three, six, or twelve month cycle.



Our knowledge of the sewer lines is enhanced through the use of our closed circuit television equipment (CCTV). These cameras can pinpoint the extent and precise location of problems such as roots, grease or broken pipes. The entire 170 miles of sewer pipe line is TV inspected every eight years.

Not all sewage can flow by gravity. There are areas within the District's service area that are too low to be served by a gravity sewer line. These areas are served by sewer pump stations. Gravity sewer lines empty into the pump station collection tanks and the sewage is then pumped uphill to a different gravity line to continue its flow towards the treatment plant. The District has fourteen of these sewer pump stations throughout the District's service area. Each pump station is visited twice a week for general inspection and maintenance. The pump station collection basins must also be cleaned on a regular basis. The District also cleans and maintains 22 individual sewer grinder pumps each month.



In addition to the general maintenance of the pipe lines and pump stations, the District's seven person maintenance crew performs utility locating services of District pipe lines, maintains District grounds and buildings, and administers a Fats, Oils & Grease (FOG) program to keep these materials out of the pipe lines. They also respond to sewer emergencies and assist customers with problems or questions they may have about their private sewer pipe lines.

Customer Service Representative Joins District Staff

In May 2005, Ronald Wastewater District welcomed its new Customer Service Representative, Susan Fogarty. Susan brings to the district over 20 years customer service experience. She is available to answer customer inquiries and respond to billing and property ownership needs.

<u>Utility Companies Servicing Shoreline</u>	
Ronald Wastewater District (sewer) (206) 546-2494	Seattle Public Utilities (electricity / water)(206) 684-3000
City of Shoreline (storm / surface water) (206) 546-1700	Shoreline Water District (water)(206) 362-8100
Puget Sound Energy (natural gas). (888) 225-5773	Waste Management NW (garbage / recycling).(425) 481-1100